



*"Keeping you
informed
on how
UBS
works
for you!"*

United Buying Service

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Years of Experience

More than 150 years! That is the amount of collected wisdom of the office staff that is put to use daily to both assist callers with their questions and concerns and to make their vehicle purchases the very best experience possible.

Our tasks behind the scenes include keeping up with local and national automotive happenings, conducting purchase audits to insure that members received the lowest UBS price, and listening carefully so that the combination provides you with stellar customer service.

Members take note of the service we offer and thank us in many ways. We appreciate the thanks we receive and especially welcome the referrals you send our way.

Every day our UBS office staff is working for you! We're providing our expertise and dedication for your best automotive purchase.

- John Stonesifer

Trivia Question

Be the first to email your correct response to the trivia question and win a prize! The answer & winner will be announced in our next issue!

July Question: How many vehicles crossed the Bay Bridge last year?

July Answer: 25.8 million cars! **Rick Rameau, a branch manager with NIH Federal Credit Union** was the first to send the correct answer: Many thanks to all who participated!

August Question: I've been listening to the Beach Boys this summer: what kind of car does the "Little Old Lady From Pasadena" drive?

Automotive News

- *Consumer Reports* recently recommended the Toyota Avalon and the Ford Five Hundred in their review of large sedans. UBS can assist you with these & other sedans, too!

- Did you know? GM has more models than any other manufacturer getting an EPA-estimated 30mpg or more. At the top of this 14 model list was Chevy Aveo and Chevy Cobalt with 34 and 32 mpg, respectively.
(*Automotive News*)

Recent Comments from our UBS Customers

- "My experience with the UBS salesman was pleasant and painless -- I'm taking my daughter when she is ready to buy."

Amtrak Services

- "UBS made my car buying experience easy and a pleasure -- and I saved a couple thousand dollars with UBS!"

Baltimore County

Employees FCU

- It was a good experience: simple straight-forward, fast.

FDIC FCU

- "My experience with the UBS dealership was very good -- thank you! The UBS sales rep was very helpful, professional and knowledgeable"

NASA FCU

- "I was very pleased and satisfied with how easy this process was!"

University of Maryland --

Baltimore Campus

- "This was my 4th time using UBS. It is a great service and benefit to the members. Keep up the good work!"

Energy FCU

